

Collection Notice

Protecting your privacy is important to Country Garden Australia. This collection statement explains how we manage personal information we collect.

How we collect personal information

We collect personal information about you in the following ways:

- when you purchase property in one of our projects
- when you submit a query or request to us
- when you respond to a survey that we run or fill in forms on one of our websites
- by tracking your use of our websites
- from public sources
- from third parties who are entitled to disclose that information to us

In some cases we may be required by law to collect certain types of personal information about you.

Where we collect personal information from you, we will generally do so ourselves. However, in some cases we may collect personal information from a third party, such as through your representatives, contractors who provide services to us, or external real estate or property agents through which you register your interest for one of our projects.

Kinds of personal information we collect

The kinds of personal information that we collect and hold about you includes:

- identifying information, such as your name and date of birth
- contact information, such as your postal address, email address and telephone number
- details of any involvement or interest you have with our projects (including as a potential purchaser or tenant)
- information relevant to any potential purchase by you of a property in one of our projects, such as your Australian resident status
- records of our communications with you, including any messages you send us.

Without this information we may not be able to provide you with our products or services (or with all of the features and functionality offered by our products or services) or to respond to queries or requests that you submit to us.

Purposes for which we use personal information

We use personal information that we collect about you to:

- enable us to deal with you in relation to our projects
- answer your queries and requests
- carry out market analysis and research
- assess and improve our current and future projects
- carry out planning and forecasting activities and other internal business processes

- keep you informed about our activities, including by sending out alerts or newsletters.

We may from time to time use your personal information in order to send you marketing materials about projects, products or services that we provide that we think you may be interested in. You can opt-out of receiving marketing communications from us by contacting the CGA Privacy Officer at privacy.officer@countrygarden.com.au or at the following address:

CGA Privacy Officer
Suite C, Level 16, 2 Park Street, Sydney NSW 2000
(02) 9283 8388.

We may also use and disclose your information for other purposes in accordance with your requests or instructions.

People to whom we disclose personal information

We share personal information about you with:

- related entities within our corporate group
- our business partners, agents and service providers
- prospective purchasers of all or part of our business or shares in our company or a related entity
- professional advisers who we engage to provide advice on our business
- government authorities who ask us to disclose that information, or to other people as required by law

In some cases the people to whom we disclose your personal information may be located overseas, including our parent company which is located in China.

We will never sell your personal information to any third party.

Storage and security of personal information

We generally store the personal information that we collect in electronic databases, some of which may be held on our behalf by third party data storage providers. Sometimes we also keep hard copy records of this personal information in physical storage facilities. We use a range of physical and technical security processes and procedures to protect the confidentiality and security of the information that we hold.

Complaints, access and correction

If you are concerned about the way in which we are managing your personal information, or if you want to access or correct any of the personal information that we hold about you (e.g. because you think it is incomplete or incorrect), please contact the CGA Privacy Officer at privacy.officer@countrygarden.com.au or at the following address:

CGA Privacy Officer
Suite C, Level 16, 2 Park Street, Sydney NSW 2000
(02) 9283 8388.

We may ask that you follow a defined access procedure, which may include steps to verify your identity. There may be cases where we are unable to provide the information you request, such as where it would interfere with the privacy of others or result in a breach of confidentiality. In

these cases we will let you know why we cannot comply with your request.

If we have not responded to you within a reasonable time or if you feel that your complaint has not been resolved satisfactorily, you are entitled to make a complaint to the Office of the Australian Information Commissioner.

Country Garden Australia Pty Ltd (ACN 165 045 125) and Country Garden Mambourin Pty Ltd (ACN 620 145 039)